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1. **Name,Surname:** Elif İLHAN
2. **Title:** Lecturer
3. **Lecturer Education Status:** Master's Degree

Degree	Department/Programme	University	Year
Associate degree	Public Relations	Anadolu University	2003
Bachelor's degree	Accommodation Management	Anadolu University	2014
Master's degree	Bussiness Administration	Beykent University	2019

4. Duties:

Title	Place of Duty	Year
Lecturer	Beykoz University Civil Air Transportation Management	2020
Lecturer	Beykoz University Civil Air Transportation Management Program Head	2021

5. Master's Thesis:

İlhan,E. (2019). The Importance of Social Media Marketing for Businesses: Master's Thesis for Airline Passengers, Beykent University/Institute of Social Sciences/ Business Management.

7. Lessons Taught

Semester	Lesson Name	Language	Hour
2018	Human Factors in Aviation	Turkish	3
2018	Introduction to Civil Aviation	Turkish	4
2018	Catering Services	Turkish	3
2019	Emergency Procedures	Turkish	4
2019	World Culture & Destinations	Turkish	3
2020	Aviation Knowledge	Turkish	4
2020	Basic Aircraft Knowledge	Turkish	4
2021	Normal Safety Rules & Responsibilities	Turkish	4
2021	Crew Planning	Turkish	2
2021	Project Management	Turkish	2

8. Industry Experience

1998-2013 Turkish Airlines, Cabin Chief (Boeing 737/Airbus 320), İstanbul

9. Courses & Certificates

2020 Basic Civil Aviation Security 1

2017 Basic Civil Aviation Security 2

2016 Vocalization and Diction

2011 Turkish Airlines Cabin Chief Certifications

B-737/ A-320 2011 Basic First Aid Certification

2005 Turkish Airlines Passenger Services 1

2005 Turkish Airlines Passenger Services 2

1998 Passenger Relations and Effective Communication